



Privacy Policy

VINCI Energies Finland - Privacy Policy

1 Controller

VINCI Energies Finland Oy

Infratek Finland Oy

TLT-Connection Oy

TLT-Building Oy

(hereinafter collectively referred to as "VINCI Energies Finland")

2 Contact Person for Matters Concerning the Register

General Counsel, VINCI Energies Finland

gdpr-finland@vinci-energies.com

3 Name of the Register

VINCI Energies Finland – Customers, Partners and Website Users

4 Legal Bases and Purposes of Processing Personal Data

VINCI Energies Finland stores and processes personal data for the following purposes:

- Marketing, customer and stakeholder communication
- Invoicing and order management
- Sales and marketing, including direct marketing, market research and distance selling
- Provision, production and development of services
- Delivery of services
- Customer support for sold services
- Customer and partner relationship management, contract management
- Management of sales contacts
- Execution of customer surveys and studies
- Research and statistical purposes
- Business development and analytics
- Other contractual and legal obligations



- Website maintenance, information security and internal reporting
- Development and targeting of websites and services

Direct marketing to consumers is based on the explicit consent given by the consumer. In other cases, personal data is processed based on the data subject's consent, the legitimate interest of the controller, or a contract.

Additionally, we may be legally obligated to retain certain personal data to comply with accounting or other mandatory legislation even after cooperation or another legal basis for processing has ended. In such cases, processing is based on compliance with a legal obligation. We do not use the data for any other purposes.

5 Processed Personal Data

To fulfil the purposes mentioned above, we process the following personal data related to marketing, sales, customer relationship management, supplier relations and other stakeholder relations:

- Name and contact details (such as address, phone number and email address)
- Information about the data subject's employer, position or role when representing an organization
- Customer relationship management data, including order and contract information
- Marketing and promotional data
- Communication and interaction data, such as email correspondence, chat messages and meetings with VINCI Energies Finland
- Image, video and other media material
- Call recordings
- Information related to tenders, offers and contracts
- Payment and invoicing information
- User roles and system usage data for electronic services
- Any other information necessary for managing customer or partner relationships
- Information about granted or refused direct marketing permissions
- Cookie-based information collected about visits and activities on VINCI Energies Finland's website

6 Regular Sources of Data

Primarily, personal data is obtained from the data subject, the stakeholder represented by the data subject, or other stakeholders of VINCI Energies Finland. Personal data may also be collected based on the user's online activity, for example through cookies. Additionally, data may be obtained from other registers of the controller or from authorities.



7 Regular Disclosures of Data

Some personal data may be accessed and processed by the group companies of VINCI Energies Finland, subcontractors and other service providers to the extent necessary for fulfilling the purposes listed above. VINCI Energies Finland ensures that such third parties are bound by agreements that sufficiently address data protection and confidentiality requirements. We may also disclose personal data to authorities if required by law or if disclosure is necessary to protect the legal rights of VINCI Energies Finland or a third party.

8 Transfer of Data Outside the EU/EEA

As a rule, we do not transfer personal data outside the EU or EEA. If such transfers occur, we ensure an adequate level of data protection by agreeing on the confidentiality and processing of personal data in accordance with legislation, for example by using the European Commission's Standard Contractual Clauses.

9 Data Retention Period

The retention period depends on the type of data and its purpose. Personal data is stored for as long as necessary for the defined purposes, including fulfilment of contractual obligations or management of customer relationships.

Typically, the retention period is tied to the duration of the agreement between the data subject (or their organization) and VINCI Energies Finland.

Some data may be subject to statutory retention periods. For example, accounting laws require certain records to be retained for six or even ten years depending on applicable legislation.

When data is no longer needed, it is securely destroyed or irreversibly anonymised.

10 Rights of the Data Subject

Under the EU General Data Protection Regulation (GDPR), data subjects have several rights enabling them to exercise control over their personal data. These rights may be exercised with respect to VINCI Energies Finland insofar as VINCI Energies Finland acts as the controller for the data in question.

- Right of access: The data subject has the right to obtain confirmation of whether their personal data is being processed, and to access such data.
- Right to rectification: The data subject has the right to have inaccurate or incomplete personal data corrected or completed.
- Right to erasure ("right to be forgotten"): The data subject may request deletion of their personal data when there is no longer a legal basis for processing, or when retention obligations or contractual requirements have ended, or when consent is withdrawn.



- Right to restrict processing: The data subject may have the right to request restriction of processing in certain statutory situations.
- Right to data portability: Under certain conditions, the data subject may receive their personal data in a machine-readable format and transfer it to another controller.
- Right to object: The data subject may object to processing when it is based on the legitimate interest of the controller, unless there are compelling legitimate grounds for the processing.
- Right to withdraw consent: Where processing is based on consent, the data subject has the right to withdraw consent at any time.

In some cases, the data subject may inspect or correct their data directly via VINCI Energies Finland's electronic services.

In other cases, requests related to access, rectification, erasure, data portability or objection must be submitted to the contact person listed in Section 2. VINCI Energies Finland will respond without undue delay and generally within one month of receiving the request. The data subject also has the right to lodge a complaint with the supervisory authority. In Finland, the supervisory authority is the Data Protection Ombudsman: www.tietosuoja.fi.

11 Data Security

- Manual data: Paper-based documents containing personal data are stored in locked premises accessible only to authorised persons.
- Electronic data: Databases containing personal data are protected by firewalls, passwords and other technical safeguards. Databases and backups are stored in locked facilities.

Access to personal data is granted only to employees and authorised personnel who require it for their duties.

12 Changes to This Privacy Notice

This Privacy Notice is updated periodically. The most recent update date is shown at the beginning of the document. We recommend reviewing the Privacy Notice regularly. If we make significant changes to how personal data is processed, we will provide a separate notification.

13 Attachments to the Privacy Notice

1. Website Terms of Use
2. Cookie Policy



Policy

6.2.2026

C007e - VINCI Energies Finland - Privacy Policy

VINCI Energies Finland
Pakkalankuja 6, 01510 Vantaa
www.vinci-energies.fi

VINCI Energies operates in Finland under the Omexom and Axians brands through the companies Infratek Finland Oy, TLT-Connection Oy and TLT-Building Oy.

Version	Date	Changes
1.0	6.2.2026	Privacy Policy updated to a new template.